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LIST OF MEDICAL SERVICES, HOSPITALS AND AIR AMBULANCE SERVICES

For the Provinces of Alberta, Saskatchewan, Manitoba and the Northwest Territories

This document was prepared May 2022.

DISCLAIMER: The U.S. Consulate in Calgary, Canada assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the medical professionals, medical facilities or air ambulance services whose names appear on the following lists. Inclusion on this list is in no way an endorsement by the Department of State or the U.S. Consulate. If included, names are listed alphabetically, and the order in which they appear has no other significance. If included, the information in the list on professional credentials and areas of expertise are provided directly by the medical professional, medical facility or air ambulance service; the Consulate is not in a position to vouch for such information. You may receive additional information about the individuals and facilities on the list by contacting local medical boards and associations (or its equivalent) or local licensing authorities.

In the event of an emergency dial 911 when in Alberta, Saskatchewan, Manitoba and the Northwest Territories.

This guide is a basic introduction to medical and health services available in the Canadian Provinces of Alberta (AB), Saskatchewan (SK), Manitoba (MB) and the Northwest Territories (NWT). If you have not already done so, please read the disclaimer above.

Dialing “911” is a universal number in AB, SK, MB and the NWT and will bring emergency service (i.e. ambulance, police, fire department) to any locale or its environs. Tell the operator where you are and what the emergency is. In the NWT, provide your location and a call back number. The operator in AB, SK, and MB will connect you to the service you need. If you are at a pay phone, just dial 911; no money is required.

Each provincial government and territory operates its own health insurance program for permanent residents and legal residents. Visitors (e.g., tourists) are encouraged to make sure their own personal medical insurance provides adequate coverage while overseas or obtain medical insurance protection for international travel. U.S. health insurance is not recognized by the Canadian system. If you choose not to or do not qualify to participate in a Canadian Health Care Plan and you seek medical care, you will explain that you: 1) are not a resident of Canada; 2) do not have a health card; and 3) will be personally responsible for any charges incurred. If

you are dealing directly with a doctor, dentist or other health-care provider, you may need to pay immediately and seek reimbursement later through your U.S. insurance company. Most medical facilities will accept major credit cards. If you will be seeking reimbursement from your insurance company, be sure to obtain an invoice (not just a receipt indicating the amount you paid) from the health-care provider that includes the name of the provider, the address of the facility, the diagnosis, and the charge.

Canadian healthcare is similar to that found in the United States, but access can be an issue. All specialty care (i.e. specialist) requires referral from a primary care provider.

Family physicians provide primary care. Specialists are only seen when a patient has been referred by a family physician. In rare cases, where time does not permit the preliminary visit to a family physician first, specialists have been known to take individuals after the explanation has been made that the patient is personally responsible for payment, and a visit to the family physician would only increase the cost.

ALBERTA

Alberta Health Services (AHS) is the government entity that facilitates the provision and management of most health care services in the province. The AHS is a province-wide organization that also offers recommendations and health advice via a toll free line staffed by registered nurses and health care practitioners 24 hours a day. Call 1-866-408-5465 (Canada-wide toll free number) or visit [Health Link](#)

To learn more about programs and services, to locate hospitals and facilities, finding a doctor in Alberta etc. visit the following websites:

<https://www.albertahealthservices.ca/> ; and <https://myhealth.alberta.ca/>

College of Physicians & Surgeons of Alberta

The College of Physicians and Surgeons is the professional body in Alberta who issues practice permits, establishes policy, forms standards of practice, and mitigates complaints with physicians. This body maintains a comprehensive website which includes a *physician search tool* for those seeking medical services. <http://www.cpsa.ab.ca/>

For Public Inquiries: call 1-800-561-3899 (Toll free in Canada); Complaints: 1-800-661-4689 (Toll free in Canada)

Alberta Dental

You do not need a referral by a physician to obtain dental services. The **Alberta Dental Association and College** maintain a searchable database to help you locate services. Visit

<https://www.dentalhealthalberta.ca/visiting-your-dentist/find-a-dentist/> or call Toll free (within Alberta) 1-800-843-3848

Air Ambulance Service

The provincial government contracts with a fleet of air ambulance providers who are linked into the 911 emergency system. Members of the public cannot make arrangements for provincial air ambulance assets independently. To learn more about public ambulance service in Alberta visit <https://www.alberta.ca/ambulance-and-emergency-health-services.aspx>

There are opportunities for individuals to charter air ambulance services from private companies. Three companies include **Alberta Central Air Ambulance Ltd** available at <http://www.albertacentralairambulance.com/> or (780) 623 0023; **AMR Air Ambulance** (a U.S. based company) available at <https://www.amr.net/solutions/air-ambulance>.

Alberta Hospitals & Health Facilities

Below is a list of the **major** hospitals in Alberta. For a searchable comprehensive list of hospitals and health facilities, please visit <https://www.albertahealthservices.ca/> and <https://myhealth.alberta.ca/>

Calgary:

Alberta Children's Hospital 28 Oki Drive NW Calgary, Alberta PH: 403-955-7211	Foothills Medical Centre 1403- 29 Street NW Calgary, Alberta PH: 403-944-1110	Peter Lougheed Centre 3500 26 Avenue NE Calgary, Alberta PH: 403-943-4555
Rockyview General 7007 14 Street SW Calgary, Alberta PH: 403-943-3000	South Health Campus 4448 Front Street SE Calgary, Alberta PH: 403-956-1111	

Edmonton:

Alberta Hospital Edmonton 17480 Fort Road Edmonton, Alberta 780-342-5555	Royal Alexandra 10240 Kingsway NW Edmonton, Alberta PH: 780-735-4111	University of Alberta 8440 112 Street NW Edmonton, Alberta PH: 780-407-8822
Grey Nuns Community 1100 Youville Drive W. Edmonton, Alberta PH: 780-735-7000	Misericordia Community Hospital 16940 87 Avenue Edmonton, Alberta PH: 780-735-2000	Stollery Children's Hospital 8440 112nd Street Edmonton, Alberta PH: 780-407-8822

SASKATCHEWAN

The **Saskatchewan Ministry of Health** maintains a free *non-emergency* provincial-wide health line. Call HealthLine at **811** for professional health advice or mental health support. HealthLine is a confidential, 24-hour health information and support telephone line for anyone in the province. This number will connect you to a nurse or medical professional who can provide medical advice or help you locate medical services.

For questions about government-sponsored health care eligibility visit **eHealth Saskatchewan** at <https://www.ehealthsask.ca/residents/health-cards> or call Toll Free 1-800-667-7551 (Canada & U.S.).

On December 4, 2017, the Saskatchewan health system was restructured to allow transition from 12 health regions to a single health authority called “**Saskatchewan Health Authority**”, to improve the efficiency of the health system, reduce duplication of effort and ultimately, to improve point-of-care for people across the province.

Visit the websites below to locate various health care facilities in Saskatchewan and information of other programs and medical services.

<https://www.saskhealthauthority.ca/facilities-locations> or
<https://www.saskatchewan.ca/residents/health/emergency-medical-services> or
<https://www.ehealthsask.ca/services>;

Telehealth Saskatchewan

Saskatchewan offers telemedicine (aka “eHealth”) services. Please visit the website or call Toll Free 1-855-347-5465 to contact Telehealth coordinator in your area.

<https://www.ehealthsask.ca/services/telehealth> or
<http://www.saskatchewan.ca/residents/health/accessing-health-care-services/healthline>.

Saskatchewan Dental

You do not need a referral by a physician to obtain dental services. The **College of Dental Surgeons of Saskatchewan** maintains a searchable database of practitioners to help you locate service. Visit saskdentists.com or call (306) 244-5072.

Air Ambulance Service

The Saskatchewan Health Authority provides road and air ambulance services at a cost. More information is available at <https://www.saskatchewan.ca/residents/health/emergency-medical-services/ambulance-services>.

There are opportunities for individuals to charter air ambulance services from private companies. Three companies include **Alberta Central Air Ambulance Ltd** available at <http://www.albertacentralairambulance.com/> or (780) 623 0023; **AMR Air Ambulance** (a U.S. based company) available at <https://www.amrairambulance.com/>

Saskatchewan Hospitals and Health Facilities

Below is a list of the **major** hospitals in Saskatchewan. For a searchable comprehensive list of hospitals and health facilities, please visit <https://www.saskhealthauthority.ca/facilities-locations> or <http://www.saskatchewan.ca/residents/health> or <http://www.rqhealth.ca/>

Royal University Hospital 103 Hospital Drive Saskatoon, SK. 306-655-1000	Saskatoon City Hospital 701 Queen Street Saskatoon, SK. PH: 306-655-8000	St. Paul's Hospital 1702 – 20 th Street Saskatoon, SK. PH: 306-655-5000
Pasqua Hospital 4101 Dewdney Avenue Regina, SK. PH: 306-766-2222	Regina General Hospital 1440 – 14 th Avenue Regina, SK. PH: 306-766-4444	

MANITOBA

Manitoba has five **Regional Health Authorities (RHA)**. Each RHA has a Board of Directors, which is appointed by the Minister of Health, Seniors and Active Living. The Health authority boards are accountable to the Minister of Health, Seniors and Active Living for the mandate, resources and performance of the health authority.

Following are the contact information for each **region**:

Interlake-Eastern Regional Health Authority 233A Main Street Selkirk, MB PH: 204-785-4700 /1-855-347-8500 Website: www.ierha.ca	Northern Regional Health Authority 84 Church Street Flin Flon, MB PH: 204-687-1300 /1-888-340-6742 Website: www.northernhealthregion.ca
Prairie Mountain Health P.O. Box 310 Shoal Lake, MB Toll-free: 1-800-735-6596 Website: www.prairiemountainhealth.ca	Southern Health-Sante Sud 180 Centenaire Drive Southport, MB PH: 800-742-6509 Website: www.southernhealth.ca
Winnipeg Regional Health Authority 650 Main Street Winnipeg, Manitoba PH: 204-926-7000 Website: www.wrha.mb.ca	

Call **Health Links Manitoba** at 204-788-8200 and toll-free province-wide at 1-888-315-9257, available 24 hours a day, 7 days a week. Skilled Registered nurses offer health information and support to those in need and may help the caller decide if they need further direct help like the Urgent Care Centre or an Emergency Department.

The **Manitoba College of Family Physicians** maintains a directory of physicians available at <http://cpsm.mb.ca> or you may contact them at (204) 774-4344 or Toll Free province-wide at (877) 774-4344.

Family Doctor Finder can also help find a team of healthcare professionals including family doctors and /or nurse practitioners as part of home clinic that provides with a base for health care

needs. To register by phone, call 204-786-7111 (in Winnipeg) or Toll-free at 1-866-690-8260 or email fd@gov.mb.ca

TeleCARE Manitoba

This is a telephone-based program that helps Manitobans with heart failure or Type 2 diabetes manage their condition. This program is targeted to Manitobans with limited access to chronic disease management services and support. To get into the program, your health care provider can send a referral to the program team or you can call 204-788-8688 or toll free at 1-866-204-3737 to enroll.

Manitoba Dental

You do not need a referral by a physician to obtain dental services. The **Manitoba Dental Association** maintains a searchable database to help you locate service. Visit <https://www.manitobadentist.ca/registries-dr.cfm> or call Dental Association at (204) 988-5300.

Air Ambulance Service

STARS helicopter Air Ambulance - Shock trauma Air Rescue Society (STARS) is a charitable, non-profit organization, contracted by the Manitoba Government to provide rapid and specialized emergency medical care and air transport for critically ill and injured patients. <https://stars.ca>

Charter Ambulance Services:

Fast Air Executive Aviation Services - Offers charter fleet of Turbo-prop, rotary wing and business Jet Aircraft. Fast Air operates out of a private, executive class terminal at the Winnipeg Richardson International Airport. Visit <https://flyfastair.com/> or call PH: 204-982-7240 (24 hours); MedEvac Toll Free Phone: 1-888-982-7245.

Perimeter Aviation LP - provides 24-hour service and is available for charter. Visit them at <https://perimeter.ca/contact-us/> or call 1-800-665-8986.

AMR Air Ambulance - offers air medical transportation all across the world. The busiest locations are in the United States, Canada and Mexico. Visit them at

<https://www.amr.net/solutions/air-ambulance> or call toll free in the U.S. PH: (800) 424-7060; international 01 (720) 875-9182.

Quick Care Clinics

“QuickCare” clinics offer *non-emergency care* in some cities. These clinics are staffed by registered nurses and nurse practitioners who can help prevent, diagnose and treat minor health issues, saving a trip to the emergency room or having to wait for regular provider. If you aren’t sure if you should go to QuickCare clinic or an emergency room, call Health Links at (204) 788-8200 or toll-free at 1-888-315-9257.

For information about additional care facilities, visit <https://www.southernhealth.ca/en/finding-care/find-a-service/clinics/quickcare-clinic/>

Following are the Quick Care walk-in clinics:

363 McGregor Street Winnipeg, Manitoba PH: 204-940-1963	101- 381 Stonebridge Crossing Steinbach, Manitoba PH: 204-326-7569	Unit 3, 1020 Manitoba Avenue Selkirk, Manitoba PH: 204-482-4399
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Winnipeg Area Health Services

For more information on Health Services in Winnipeg, visit the following websites:
www.wrha.mb.ca and <http://mb.211.ca/>.

Manitoba Hospitals and Health Facilities

Below is a list of the **major** hospitals in Manitoba. For a searchable comprehensive list of hospitals and health facilities, contact the Regional Health Authorities (RHA) listed above or visit the following website <http://www.gov.mb.ca/health/hospitals.html>

Health Sciences Centre (HSC) 820 Sherbrook Street Winnipeg, Manitoba PH: 204-787-3661 Toll Free: 1-877-499-8774	St. Boniface Hospital 409 Taché Avenue Winnipeg, Manitoba PH: 204-233-8563	Concordia Hospital 1095 Concordia Avenue Winnipeg, Manitoba PH: 204-667-1560
Seven Oaks General Hospital 2300 McPhillips Street Winnipeg, Manitoba PH: 204-632-7133	Grace Hospital 300 Booth Drive Winnipeg, Manitoba PH: 204-837-0111	Victoria General Hospital 2340 Pembina Highway Winnipeg, Manitoba PH: 204-269-3570

NORTHWEST TERRITORIES (NWT)

NWT TeleHealth is your family health and support line. An initiative of Health and Social Services, Government of the NWT. It's free, confidential telephone service that you can use to get advice from a nurse. It offers round-the-clock advice and access to information from registered nurses in order to help you decide on your first step. It's not for emergencies. If you have an emergency, call your local health center or go to the hospital. Toll Free: 1-877-656-1595.

For questions about government-sponsored health care eligibility, call Health Services Administration at 1-800-661-0830 or visit <http://www.hss.gov.nt.ca>

NWT Dental

NWT Dental Association maintains a database to help you locate services. Visit <http://www.nwtndentalassociation.ca/>

Air Ambulance Services

In the NWT, highly-specialized Air Ambulance Service ACCESS (Aeromedical Critical Care Emergency Service Specialists) is a partnership between Air Tindi Ltd. And AMS (Advanced Medical Solution). ACCESS Air Ambulance has 2 operational bases, one in Yellowknife and one in Inuvik. They transport critical, emergent and urgent patients while also performing repatriation flights to return patients to their communities. They provide emergency support services to other jurisdictions including Nunavut, Yukon, Alberta and British Columbia.

For additional information, call (867) 669-9111 or visit <http://accessairambulance.ca/> and Advanced Medical Services (AMS) <http://advancedmedic.com/>

NWT Hospitals and Health Facilities

A comprehensive list of hospitals and health centers in the NWT can be accessed from <https://www.hss.gov.nt.ca/en/hospitals-and-health-centres>

NWT Medical Association maintains a directory of physicians. You may contact them at:

P.O. Box 1732
Yellowknife, NT X1A 2P8
Phone: (867) 920-4575
Fax: (867) 920-4575